

Gautamkumar Patel

North York, ON M1L 4R9

 grpram501@gmail.com |  +1 (647) 466-6845

<https://www.gautamkumarpatel.com>

Professional Summary

Experienced store manager with over nine years in the food service industry. I specialize in team leadership, operational compliance, customer service, and sales growth. I have a proven track record of mentoring teams, improving restaurant performance, and driving regional success through strategic planning and execution.

Education

Advanced Diploma in Business

St. Lawrence College – Kingston, ON | May 2013 – Dec 2014

Completed a two-year Business diploma with a strong foundation in marketing, human resources, and accounting.

Skills

- Focus: Marketing, Human Resources, Accounting, Finance, and Project Management.
- Customer Service Excellence
- Microsoft Excel (10+ years)
- Cash Handling & POS Systems
- Inventory & Stock Control
- Administrative & Organizational Skills
- Microsoft Office Suite (10+ years)
- Compliance with Food Safety Standards
- Team Leadership & Training
- Operational Management

Professional Experience



Store Manager

Subway Restaurants – Etobicoke, ON | Jun 2022 – Jan 2025

- Oversaw scheduling, recruitment, and the professional development of team members.
- Ensured compliance with food safety regulations and corporate policies.
- Maintained comprehensive business records and performed sales analysis.
- Organized local events and provided support for promotional initiatives

Gautamkumar Patel

North York, ON M1L 4R9

 grpram501@gmail.com |  +1 (647) 466-6845

<https://www.gautamkumarpatel.com>

Food Service Supervisor

Topper's Pizza – Ottawa, ON | May 2020 – May 2022

- Supervised food preparation and ensured compliance with cleanliness standards.
- Directed a team of 4-12, conducting performance reviews.
- Handled inventory management and assisted with supply ordering.
- Participated in marketing and event planning.

Food Service Supervisor

Subway Restaurants – Toronto, ON | Dec 2015 – Apr 2020

- Trained new staff and ensured operational readiness.
- Oversaw inventory controls and shift documentation.
- Supervised team scheduling and adherence to procedures.

Sandwich Artist

Subway Restaurants – Toronto, ON | Jan 2015 – Nov 2015

- Provided excellent customer service and operated POS systems.
- Prepared food following health and safety standards.
- Maintained cleanliness and stock levels throughout shifts.

Languages

- English - Intermediate
- Hindi - Fluent
- Gujarati - Fluent